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Complete Our Short Survey: Help Improve Access to Pediatric Therapy Services

Dear provider,

This year the Health Plan of San Mateo (HPSM) has heard about challenges primary care providers face when referring pediatric members to Physical Therapy (PT), Speech Therapy (ST), and Occupational Therapy (OT).

To better understand these experiences and identify opportunities for improvement, we are conducting a brief five-minute survey: <https://forms.office.com/r/ngqr6SikdQ>

Your feedback is critical. By completing the survey, you'll help HPSM identify barriers to care, strengthen our provider network, and improve access to therapy services for children and families.

Feel free to share the link with any staff in your office involved in the referral process for PT, ST, or OT services and **please complete the survey by November 1, 2025.**

You can direct questions to HPSM Provider Services at PSInquiries@hpsm.org.

Thank you,

The Health Plan of San Mateo